

Information on the processing of your data

This notice informs you about the processing of your personal data by the company Gustav Heess Oleochemische Erzeugnisse GmbH in connection with the use of our services.

Person responsible for data processing

Imprint: Company Gustav Heess Oleochemische Erzeugnisse GmbH
Mollenbachstraße 29
71229 Leonberg

Managing Director: Alexander und Boris Zastrow

Register entry: Entry in the commercial register

VAT identification number: DE 147829001

Data protection officer

You can contact our data protection officer by e-mail at datenschutz@heessoils.com or by post at Herbert Wolf

Consulting for data protection and organization

Erdbeerweg 22

70619 Stuttgart-Sillenbuch

with the addition of the address "data protection officer of Gustav Heess GmbH"

Purposes and legal basis of the processing

We process your personal data in order to answer your inquiries as well as for pre-contractual negotiations and for the execution of a contract.

Legitimate interests

We process personal data to protect our legitimate interests and the legitimate interests of third parties. These are for example: occasional advertising information, customer surveys to improve our service, assertion of legal claims such as in the event of non-payment of our services, clarification of criminal offences, exercise of domiciliary rights, measures to protect personal data.

If we occasionally inform you about interesting news or ask you about customer satisfaction, you can object to this at any time.

Categories of data

The following categories of data are processed by us for this purpose:

- Address data
- Contact details
- Customer data
- Payment details
- VAT ID number
- as well as those which you voluntarily communicate to us

Recipients/categories

Your data will be processed internally by our specialist departments such as trade and financial accounting for processing. In addition, service providers commissioned by us, such as those from the postal, IT, telecommunications and debt collection sectors, may receive your data under a contract processing agreement.

Transfer to third countries

A transfer to third countries will only take place if it is necessary and a legal basis allows it.

Period of saving

Personal data is deleted when the purpose no longer applies. For the occasional promotional approach, we also store the data beyond the legal storage obligations according to HGB.

Right of access, correction, deletion, restriction, opposition, data transferability

You have the possibility to request information, correction, deletion and restriction of your data at any time. You can also object to the further processing of your data. In this case, this may mean that we can no longer be active for you. We can also make your data available to you.

Revocation of consent

You can object to your consent to the processing of your data at any time. In this case, our service may no longer be provided.

Right of appeal to the supervisory authority

You have the right to contact the supervisory authority for data protection: The State Commissioner for Data Protection and Freedom of Information of Baden-Württemberg.

Obligation to provide the data

There is no obligation to disclose your data. It is voluntary.

Data source

Your personal data will be communicated to us by telephone, in writing or by e-mail. In addition, we process personal data that we have obtained from publicly accessible sources and for which we have a legitimate interest, taking into account your interests in need of protection.

Automated decision

An automated decision is not made.

Planned change of purpose

A change of purpose is not planned.

If you have any questions, please contact us:

contact@heessoils.com.